### Intellivison Keyboard Quality

ies return rate 5.00% return rate .83% ctives 0%	O Total sold to date	O Total sold New Orleans 75 units	O Units sold Seattle market 45 units	#30 MILES	45 units  75 units  120 units  (12 units)  ( 6 units)  ( 0 units)  ( 5 units)	10.0% 5.00% 83%	Units sold Total sold Total sold Gross retu o
--	----------------------	-----------------------------------	--------------------------------------	-----------	---	-----------------	---



## Intellivision Keyboard Quality

Market	
t Research	
Distribution	
July 1	
15,	
1	

1981

0		. 0
Gross	٠	1'st
return		distribu
rate		uition

32.35%

(22 units)

68 units

10.29%

7 units)

1.47%

1 units)

0 Non-Defective

1.47%

1 units)

O Keyboard return rate

19.1%

(13 units)

## Intellivision Keyboard Quality

O Keyboard return rate	O Non-Defective	O Defective software	O Accessories return rate	O Gross returns rate	o 21nd distribution	Market Research Distribution
10.00%	1,52%	4,548	4,54%	21,21%		August 26, 1981
( 7 units)	( 1 units)	( 3 units)	( 3 units)	(14 units)	66 units	

## INTELLIVISION \_\_KEYBOARD QUALITY \_\_

O 500 HRS GROSS FAILURES	O TAPE STALLS	O 300 HRS GROSS FAILURES	O NEW FAILURE CPU -2	OWILL NOT LOAD "M" TAPE	O REPEATED FAILURES O TAPE STALLS	O 200 HRS GROSS FAILURES	O TORQUE ADJUSTMENT	O TAPE STALLS AND TORQUE ADJ.	O 100HRS. GROSS FAILURES
31.25%	6.25%	6.25%	6.25%	6.25%	31.25%	37.50%	6.25%	25.00%	TO DATE 31,25%
	GROSS FAILURES	PE STALLS GROSS FAILURES 3	GROSS FAILURES PE STALLS GROSS FAILURES	W FAILURE CPU -2 GROSS FAILURES PE STALLS GROSS FAILURES	L NOT LOAD "M" TAPE W FAILURE CPU -2 GROSS FAILURES PE STALLS GROSS FAILURES	PEATED FAILURES PE STALLS L NOT LOAD "M" TAPE W FAILURE CPU -2 GROSS FAILURES PE STALLS GROSS FAILURES	GROSS FAILURES PEATED FAILURES PE STALLS L NOT LOAD "M" TAPE W FAILURE CPU -2 GROSS FAILURES PE STALLS GROSS FAILURES	GROSS FAILURES  PEATED FAILURES  PE STALLS  L NOT LOAD "M" TAPE  W FAILURE CPU -2  GROSS FAILURES  PE STALLS  GROSS FAILURES	PE STALLS AND TORQUE ADJ.  RQUE ADJUSTMENT  GROSS FAILURES  PEATED FAILURES  PE STALLS  L NOT LOAD "M" TAPE  W FAILURE CPU -2  GROSS FAILURES  PE STALLS  GROSS FAILURES

AFTER EACH FAILURE. THE 100HOUR FAILURES WERE REPAIRED AND REPLACED BACK INTO LIFE TEST

THESE UNITS ALSO FAILED AT 300HOURS AND AT THE 500HOUR POINTS



KEYBOARD OVERVIEW FEBRUARY 8, 1982

- 1. Present Status
- 2. Cost Reduction Plan
- Manufacturing Proposal

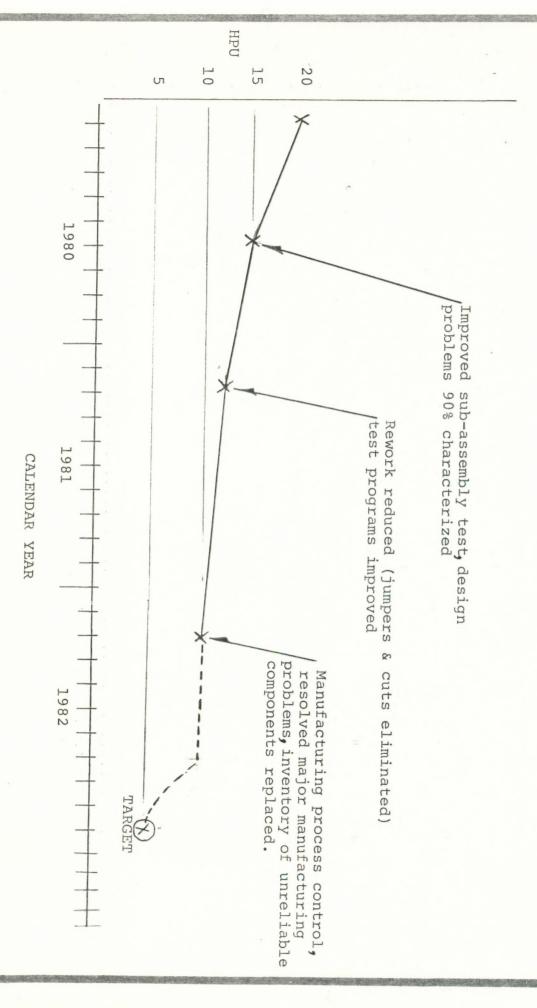


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- Manufacturing Costs \$506 to \$530 per unit
- Highly Labor Intensive (10 Hours Per Unit)
- · Difficult Manufacturing Process
- · Incomplete and Inadequate Test Programs
- · Poor Quality of Finished Product (30% return test toy)
- Complexity is approximately 10 times greater than Master Component

LABOR HOURS PER UNIT (HPU) VS TIME



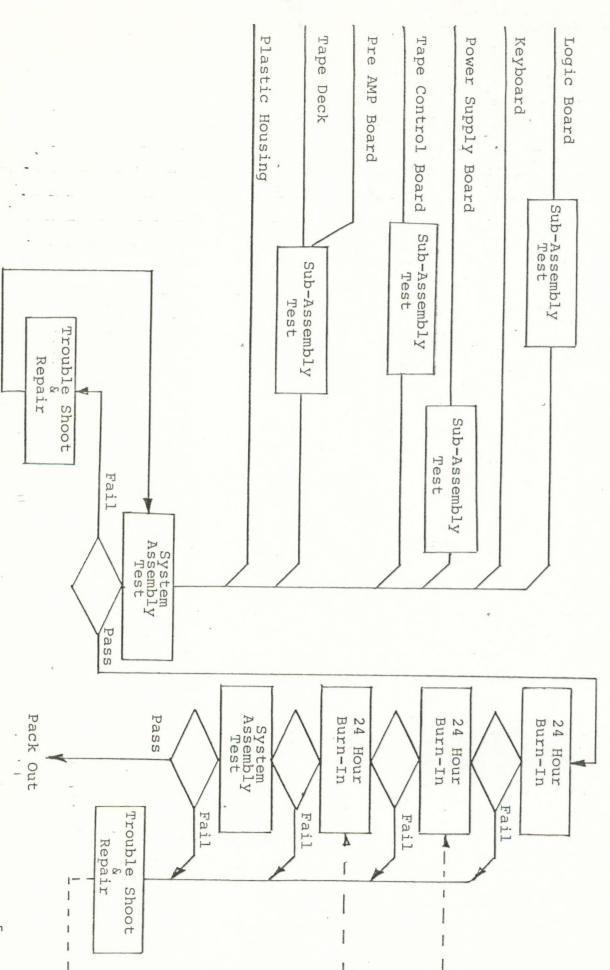


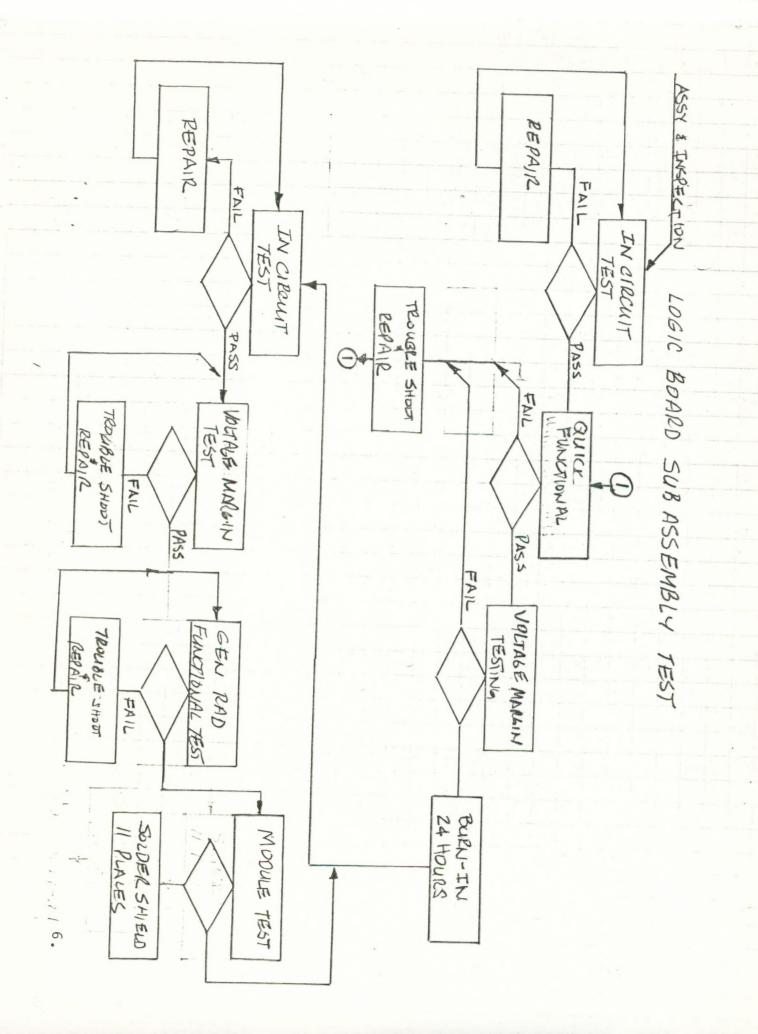
Poor Quality And Higher Cost Are Related Improving The Quality Will Also Reduce Cost

#### Method of Improvement

- 1. Control the quality of material
- 2. Motivate control of the assembly process
- Instill a quality attitude
- Provide assembly feedback on a timely basis
- . Improve the test function
- · Reduce the number of test escapes
- Improve interchangeability by adding margin testing
- · Eliminate inconclusive test results
- Install a "TEST DISCIPLINE"







## 000 UNIT BUILD STRATEGY

Design Changes -Minimized: correct only functional essentials

Procurement No deviations from approved vendor list

All components requiring burn-in to be burned-in

Printed circuit vendors approved - proven performance

1 Remove Master Component from high temp burn-in Burn-in logic board prior to system burn-in

Process

Require all subassemblies to be in-circuit-tested

į Add voltage-margin testing of logic board Improve in-circuit-test (correct known deficiencies) logic board functional test after in-circuit-test

Test



### 4000 UNIT BUILD SCHEDULE

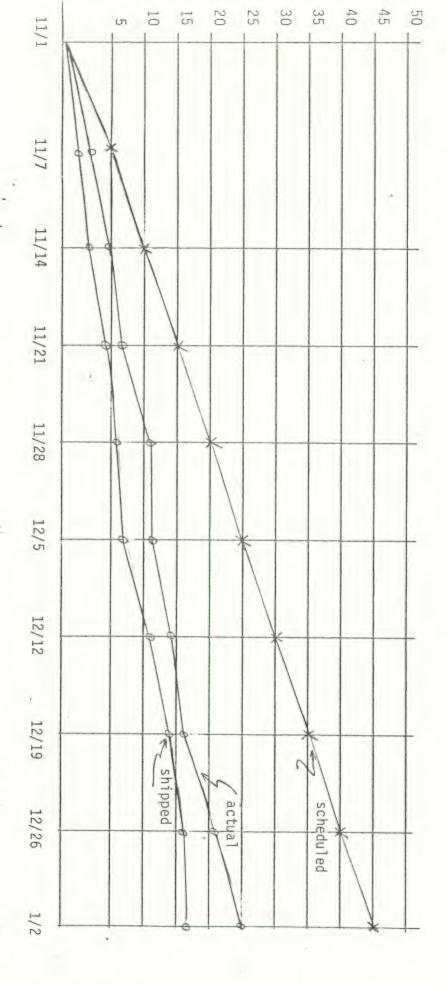
			APRIL				MAS	AY			JUNE	
Week Beginning	29	U	12	19	26	ω	10	17	24	3	7	14
Quantity Per Week	500	500	500	500	500	500	500	500	500			
Cum Quantity	500	500 1000	1500	2000	2500	3000 3500	3500	4000	113			

#### Key Requirements to Accomplish Schedule (4000 by 6-1-82)

- 1. In-circuit tester on site
- 2. Two (2) Gen Rad functional testers on site
- 3. All materials at site by March 15, 1982
- 4. Run rate of 100 per day achieved by April 1, 1982
- **U**I Burn-in racks must be capable of 135/day capacity
- 6. Manufacturing personnel ramp up accomplished to support the schedule.
- 7. Mattel Engineering support readily available (  $\leq$  1 hr travel time)



- 2 GTE technicians on board in August
- Entire facility equipped & Fairchild tester installed in August
- Sample quantities of PCB & other assemblies manufactured in September
- Material available for production start November



June 2, 1982

Dave NOVER hug 6/3

TO:

Distribtuion

FORM:

John H. Lishman

SUBJECT:

KEYBOARD COMPONENT DRAWING LIST,

1149-5892, Rev. "A", dated 6/01/82

Reference: 078/JHL/82

Attached is a copy of the Keyboard Component drawing list, updated as of 6/01/82.

JHL/jk

Distribution - w/attachment

Ricardo Bailey
Bob Baird
Hugh Barnes
B. Bornina
Dave Danner

1.8

John Fairbanks Anita Hollensed Frank Levine Wilson Quan Mac McAlister Diana Reichman Dick Shaffer Ward Spaniol Floyd Teter Ed Yee

JUN - 4 1987 D. CHANDL

DRAWING NUMBER	REV	SHEETS	DWG SIZE	NOMENCLATURE
1149-9991	PR	3	D	KEYBOARD COMPONENT TOP ASSEMBLY
1149-5999	В	39	A	PRODUCT SPECIFICATION, KEYBOARD COMP
PL 1149-9991	X	7	A	PARTS LIST, KEYBOARD COMPONENT SYSTEMS LEVEL
1149-5829	A	3	A	KEYBOARD COMPONENT DOCUMENT CONTROL LIST
TS 1149-5649	C	31	A	SYSTEM LEVEL TEST PROCEDURE
TS 1149-5879	В	18	A	KEYBOAD COMPONENT BURN IN PROCEDURE
TS 1149-5789	PR	3	A	KEYBOARD COMPONENT HIGH POT TEST
1149-2119	P	2	E	UPPER HOUSING
1149-4399	PR	1	В	INLAY
1149-0880	A	1	В	CAUTION LABEL
1149-9129	F	1	F	TAPE DECK ASSEMBLY
PS 1149-4129	PR	32	A	PROCUREMENT SPEC, CASSETTE DRIVE
TS 1149-5659	D	15	Α	TAPE DECK ASSEMBLY MODULE TEST
TS 1149-5709	D	8	A	CASSETTE DRIVE SUBASSEMBLY ACCEPTANCE TEST
TS 1149-5719	C	5	A	EOT TEST PROCEDURE
1149-2129	F	1	D	TAPE COVER
1149-9169	C	1	C	EOT SENSOR ASSEMBLY
1149-4279 *		1		ALIGNMENT POST
1149-9649 *		1		FOIL, ALIGNMENT POST
1149-4079 *		1	В	CLUTCH BELT
1149-4089 *		1	A	FLYWHEEL BELT
1149-4029	PR	1	C	PROTECTIVE PLATE
1149-4209	В	1	C	CASSETTE SPRING
1149-4339	A	1	C	PREAMP RF SHIELD
1149-4479	D	1	В	RH BRACKET
1149-4469	С	1	В	LH BRACKET
1149-9199	E	1	D	PREAMP ASSEMBLY
PL 1149-9199	В	3	A	PARTS LIST, PREAMP ASSEMBLY
1149-6199	A	4	C	PCB FAB DETAIL, PREAMP ASSEMBLY
1149-3199	C	1	D	SCHEMATIC, PREAMP ASSEMBLY
1149-7659	PR	1	В	RIBBON CABLE ASSEMBLY, LOGIC NINE CONDUCTOR
1149-2159	PR	1	D	STRAIN RELIEF BAR
0405-0536	PR	1	A	SCREW, 5-40 X 1/4
0405-0625	A	1	A	SCREW, 2.6mm X 3.0 mm.
0405-0526	PR	1	A	SCREW, 5-40 X 5/8
0405-0974	PR	1	-	SPACER, NYLON, 1/4 THICK
0089-0029	PR	1	В	TAB, MALE, 0.25in., ANTI ROTATIONAL
0405-0784	PR	1		CABLE TIE, 3 INCHES.
0089-0817	PR	2	A	SHRINK TUBING
0405-0304	PR	1		SCREW, 10-16 X 1/2
0089-0451	A	1	A	WIRE, TWISTED PAIR, BLACK/YELLOW
0089-0453	A	1	A	WIRE, TWISTED PAIR, YELLOW/RED
0089-0454	A	1	A	WIRE, TWISTED PAIR, RED/BLUE
0089-0455	PR	1	A	WIRE, PREPARED, RED
0089-0456	PR	1	A	WIRE, PREPARED, BLACK
0089-0457	A	1	A	WIRE, TWISTED PAIR, BLUE/YELLOW WIRE, TWISTED PAIR, BLACK/RED
0089-0458	A	1	A	MINE, IMISIED LAIR, BRACKLED

<sup>\*</sup>NORMALLY SUPPLIED AS PART OF NEXT HIGHER ASSEMBLY

DRAWING NUMBER	REV	SHEETS	DWG.SIZE	NOMENCLATURE
1149-9349	PR	1	D	KEYBOARD ASSY 60 STATION
PS 1149-9349	PR	9	A	PROCUREMENT SPEC, KYBD ASSY
TS 1149-5749	PR	2	A	KEYBOARD ASSY MINI TEST
0405-0284	PR	1	A	SCREW, 8-18 X 5/8
0405-0474	PR	1		CONICAL WASHER
0405-0474	rn	,		CONTCAL WASHER
1149-2109	P	2	E	LOWER HOUSING
1149-2139	C	1	D	PORT COVER
2609-9489	A	1	В	ADHESIVE FOOT
1149-0400	PR	1	В	UL LABEL
1149-0410	PR	1	C	FCC/SERIAL LABEL
1149-9399	PR	1	D	LABEL PLACEMENT DRAWING
1149-0230	A	1	D	INSULATOR, TAPE CONTROL ASSY
0405-0196	PR	1	A	WASHER, FIBRE, FLAT
			n	WASHER, FIBRE, FLAT
1149-9269	C	1	C	TRANSFORMER ASSY
1149-2779	C	1	D	TRANSFORMER
1149-2289 *	PR	1	C	FEMALE RECEPTACLE
1149-4489	PR	1	В	TRANSFORMER MOUNTING BRACKET
1149-4839	PR	1	A	RIVET PLATE
0402-0610	PR	1	A	RIVET, SEMI TUBULAR
1149-7809	E	2	D	COMPUTER III ASSY
PL 1149-7809	H	11	Α	PARTS LIST, COMPUTER III ASSY
TS 1149-5889	PR	20	A	COMP III ASSY SUBASSY TEST
TS 1149-5679	C	21	A	COMP III ASSY MODULE TEST
TS 1149-5989	Not Rel	19	A	COMP III ASSY SUB ASSY TEST
1149-4589	C	6	D	FABRICATION DRAWING COMP III
1149-9819	A	4(2)	E,RL	SCHEMATIC, COMPUTER III
0099-1360	В	1	В	FERRITE BEAD
1149-7689	PR	1	В	RIBBON CABLE ASSY, POWER, 8 CONDUCTOR
2609-9399	В	1	C	CONNECTOR, 44 PIN EDGE CARD
1149-7699	PR	1	В	
1149-1099	rn	-	D	RIBBON CABLE ASSY, TAPE,
2600 11250	D			20 CONDUCTOR
2609-4259	В	1	A	HEAT SINK
1149-7729	PR	1	C	CABLE ASSEMBLY MASTER
1149-2359	C	1	D	CONNECTOR HOUSING
1149-2149	В	1	C	ACCESS PANEL
1149-9369	В	1	C	CONNECTOR ADAPTER ASSY
1149-6369	В	4	C	PRINTED WIRING BOARD, CONNECTOR ADAPTER
1149-7669	PR	1	В	RIBBON CABLE ASSY, TRANSITION, 36 CONDUCTOR
1149-8879	PR	1		BUS BAR, MINI, 2 LAYER
1149-9579	PR	1	В	JUMPER ASSEMBLY
0089-0027 *	PR	1	В	RING TONGUE TERMINAL
0089-0028 *	PR	1	В	POSITIVE LOCK FEMALE RECEPTACLE
0089-0448 *	PR	1	В	WIRE PREPARED, #20AWG, 9 IN
1149-4179	G	1	D	RFI SHIELD, COMPONENT SIDE
	_	•		
1149-4169	E	1	D	RFI SHIELD, CIRCUIT SIDE

<sup>\*</sup> NORMALLY SUPPLIED AS PART OF NEXT HIGHER ASSEMBLY

#### KEYBOARD COMPONENT DRAWING LIST 1149-5829A Page 3 of 3

DRAWING NUMBER	REV	SHEETS	DWG.SIZE	NOMENCLATURE
1149-9409	E	1	D	TAPE CONTROL ASSEMBLY
PL 1149-9409	E	8	A	PARTS LIST, TAPE CONTROL ASSY
TS 1149-5899	Ā	5	A	TAPE CONTROL ASSY, SEMI AUTOMATED SUBASSY TEST
TS 1149-5669	C	14	A	TAPE CONTROL ASSY MOD TEST
1149-4409	С	5	D	PRINTED WIRING BOARD, TAPE CONTROL ASSY
1149-9419	С	1	E	SCHEMATIC , TAPE CONTROL ASSY
1149-2039	В	1		KNOB, VOLUME CONTROL
0405-0574	PR	1	A	COMPRESSION RING
1149-7679	PR	1	В	RIBBON CABLE ASSY, POWER, 6 CONDUCTOR
1149-7709	PR	1	В	CABLE ASSY, CONTROL, 9 CONDUCTOR
1149-7599	PR	1	В	CONNECTOR, FEMALE, 9 POSITION
1149-7579	PR	1	A	CONTACT
1149-7719		1	В	CABLE ASSY, CP, 2 CONDUCTOR
1149-7589	PR	1	В	CONNECTOR, FEMALE, 3 POSITION
1149-3239		1	В	BIAS TRANSFORMER
1149-2249	PR	1	Č	POTENTIOMETER, VOLUME CONTROL
1149-9219	N	1	D	SWITCHING POWER SUPPLY ASSY
PL 1149-9219	D	8	Α	PARTS LIST, SWITCHING PWR SUPPLY
TS 1149-5689	C	10	A	SWX PWR SUPPLY SUBASSY TEST
1149-4219	F	6	D	PCB, SWITCHING POWER SUPPLY
1149-9209	H	1		SCHEMATIC, SWX PWR SUPPLY
1149-9139	A	1	C	BIFILAR WOUND CHOKE
0089-0804	PR	1	В	FUSE CLIP
PL 1149-9998	С	1	A	PKG. PARTS LIST, KEYBOARD COMPONENT
1149-0730	A	1	В	MASTER CARTON
1149-0810	В	1	В	INDIVIDUAL CARTON
1149-0870	PR	1	В	POLY SLEEVE
1149-0920	A	1	A	INSTRUCTION BOOK
1149-2499	PR	2	C	DYNAMIC MICROPHONE
1149-0970	PR	1	A	PACKING SHEET
1149-0860	C	1	C	INSERT (SET OF 2)
1149-0980	A	1	В	KEYBOARD INSERT
1149-9059	E	1	C	CABLE EXTENDER
0001-0820	A	1	A	POLY BAG
0001-6010	A	1	A	POLY BAG
0405-0354	PR	1	-	SCREW, 8-18 X 1/2
1149-0840	PR	1		INSERT, LEFT
1149-0850	PR	1		INSERT, RIGHT

<sup>\*</sup> NORMALLY SUPPLIED AS PART OF NEXT HIGHER ASSEMBLY

- 1. Plan
- 2. Goal
- 3. Planned Savings
- 4. Schedule
- 5. Requirements to meet Goal

### Evolution of Present Plan

- 1. Design Reviews of tape control board & logic board
- 2. Decision to go to Gate Arrays
- 3. Investigate Current production yields & problems
- -Burn in Chamber yields

-Master Component compatibility with keyboard

- -tape deck reliability
- 4. Prioritizing

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			-											ISSUES	KEYBOARD ISSUES	HEDESIGH EFFORTS

#### GOALS

- 1. Meet Managmenent objectives to produce 10k to 20k units in June to Dec 82
- a. No major redesign, subassemblies remain unchanged

in function. All redesign activities are independent

- b. No major housing change and thus no tooling change regd.
- 2. Build at lowest practical cost in
- a. Materials
- b. Labor

Material Reduction:

- 1. Quantity buys
- 2. Logic board size changed
- a. increase PCBS/Panel from 8 to 12

b. reduce parts count improved PCB manufacturability lower cost

Logic Board savings goal: \$10 to \$12

Use of membrane switch technology for Keyboard Subassembly

### LABOR REDUCTION STRATEGY

Design: Reduce pin count wherever possible (eg, 360 to 64)

Subassembly: -Enforce use of Automated incircuit and functional testing -Pre-burn in subassemblies

Systems -redesign shield on logic board -reduce systems testing redundancies -eliminate top housing

RESULTS: =Better yields at Systems Level =Less labor required per unit

## LABOR: Assembly & Test Time Goals

totals	Systems Assembly	Other subassemblies (preamp/tape deck)	Power Supply & Transformer	Tape Control	Logic Board	
8.7	2.9	1.7	. 9	μ ω	1.9	Present HPU
4.5	1.5	1.2	.1	. 7	1.0	Reduced Cost HPU

	POWER SUPPLY	TAPE CONTROL D'	COMP TV	
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SEP 205 NON	4:4			
NOW	ALL NEW SUBASSYS IN PLACE MID SEP 82			

Design Start; specification

Place Order, gate array
Verify artwork with gate array samples, or verify samples
prototype gate array + board, release for production
production quantities available.risk samples

production quantities

#### Requirements

- 1. Resources are not lost to higher priorities
- Logistics effort receives equal attention as technical effort
- Determined effort made to insure quality in production process incoming inspection of components

thorough testing of subassemblies with ATE

4. Follow up & correct deficient processes

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CF CRT controller chip.

Control register 0, write only, gets $38

Control register 2, write only, gets $23

Control register 3, write only, gets $4A,

Control register 4, write only, gets $93,

Control register 5, write only, gets $93,

Control register 5, write only, gets $93,

This is the scroll register, and defines to address of the last line of characters on Cursor column address read only

Reset the timing chain
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C. RUDD

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DST THE BE 3 ment scroll register (Last data line) cursor column address, write only timing chain

Procedure to start CRT chip is to access the reset location. Init control registers 0—5 and the scroll register with the values indicated above (values in () are for 24 data lines) and then access the start location. Write only locations will be affected by reads!

unused chip select

\$4000

High two bits of dual port ram (bits 0,1 to 6502)

External I/O space

\$8800-\$BFF \$8 000-\$87FF \$4200-\$7FF

High resolution alpha numeric memory. The memory is mapped so that address bits 0-5 are column address (0-39.) and bits 6-10 are row address (0-23.). If only 20 display lines varible ram. Also there are 64 locations which are never they are accessed as:

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\$BE80-\$BE67
\$BE80-\$BE67
\$BF40-\$BF67
\$BF60-\$BF67
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SDFFA-SDF TIO space. interrupt and reset vector S are 9

SCOCO-SDFFF

E000-SFFFF

sed for external software such This s IC or PASCAL

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> FEB 28 1980 C. RUDD

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LOGICAL TAPE FORMAT:

Because the first foot or so of tape is subject to a great deal of definition of a record (above) makes this part of the zeroth record, and an attempt to read this record after rewind would result in 10 to 20 seconds on waiting for the data to strate This is avoided by never putting any data in the zeroth record of data.

The several records in the drive make it difficult to be sure, after skipping several records, that the tape is positioned before the desired record. The first decle of the rib must be the number of the record on the tape, and a disagreement between the record number in the rib when reading the record results in an error. 50 +

207000 ++. When moving in fast forward or in reverse the tape moves at up to according to experimental data, it takes the drive appx. 500ms to stop fast forward, which corresponds to about 15 inches of tape. By going from the closer to 200ms, and the position of the head can be anywhere with the initial position at the start of the procedure. Due to lack of the drive, however, this procedure will only stop the tape to a about 1 or 2 inches, so the practical minimum length of an irg is 1 of the lack of the start of the minimum length of an irg is 1 of the start of the minimum length of an of play time. The same holds for a record, so the minimum length of a dof play time. This criterion is met by a record containing 4 chunks. top

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FEB 28 1980 C. RUDD

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